

BINDER PARK ZOO

RIDE OPERATOR

Mission Statement: Connect. Inspire. Conserve. Connect people with nature. Inspire them to conserve.

REPORTS TO: Assistant Operations Manager and Operations Manager
SEASONAL OR NONSEASONAL: Part-time, Seasonal and Non-benefited
FLSA STATUS: Hourly, Non-Exempt

POSITION SUMMARY: Pleasantly interact with guests at any given time while enforcing safety guidelines.

POSITION REQUIREMENTS:

- Minimum 21 years of age (18 years to operate carousel).
• Valid driver's license with an excellent driving record.
• Must be able to adapt to changing assignments, environment and assist other staff as needed.
• Maintain a positive attitude with guests.
• Ability to work independently and to plan, organize and handle multiple tasks as necessary.
• Must have a strong work ethic and be detailed oriented.

ESSENTIAL FUNCTIONS AND RESPONSIBILITIES:

- Understanding of the functions and mechanics of the trucks, trailing units, train, carousel.
• Identifying and reporting possible mechanical problems with the trucks, trailing units, train, and carousel.
• Performing the opening and closing duties of the trucks, trailing units, train, and carousel.
• Communicating and enforcing ride safety rules and guidelines with guests.
• Communicating effectively using appropriate radio protocol.
• Assist in the loading, unloading and securing of guests and their belongings, including, wheelchairs, motorized aids, and strollers.
• Complying with zoo cash handling procedures.
• Basic computer, cash register, and credit card machine operation.
• Ability to relate positively and respectfully at all times with diverse groups of people including guests, volunteers, peers, co-workers, other departments or companies within the zoo, and vendors.

OTHER DUTIES AND RESPONSIBILITIES:

- Assisting with the maintenance of the ride (cleaning and preventive maintenance).
• Assisting staff with emergency situations.
• Assisting with the maintenance of the train tracks and areas surrounding the train route.
• Complying with all Binder Park Zoo policies and procedures.
• Participating in individual and team oriented zoo projects as necessary.
• Guest Services reserves the right to train and direct the workload as needed.

SUPERVISORY RESPONSIBILITIES: N/A

PHYSICAL AND ENVIRONMENTAL DEMANDS:

- Ability to work a flexible schedule including weekends and holidays.
• Ability to sit, stand, bend, lift and move intermittently.
• Ability to lift up to 50 lbs and assist wheelchairs onto the ride.
• Ability to read, speak and write English in order to fulfill job functions in an understandable way.
• Ability to work in all weather conditions.

APPROVAL: Supervisor Signature Date

STATEMENT OF UNDERSTANDING AND ACCEPTANCE:

I have received a copy of the job description for Ride Operator. I have read the requirements as outlined and understand this is not an exhaustive list of duties, but an overview of the general duties and responsibilities of the position.
Employee Signature Print Name Date

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