

In Season Birthday Parties

Frequently Asked Questions:

1. How do I know if a specific date is available?

You may call (269) 441 – 9032 or email awesner@binderparkzoo.org to check on dates and times.

2. How do I register for a birthday party?

A non-refundable deposit of \$100 must be placed to reserve a date/time for the birthday party. Please use our online birthday party form to place your deposit.

3. What do I do if online registration doesn't work?

Please email awesner@binderparkzoo.org or call (269) 441 – 9032 to inquire about an available date and/or place your deposit over the phone.

4. What happens after I register for a party?

After your deposit is processed you will receive a confirmation email from awesner@binderparkzoo.org containing pertinent information about your party. Please add this email to your list of approved addresses or be sure to watch your spam folder just in case there is a problem receiving email from us.

5. What activities are planned during a party?

We will provide an animal encounter at the beginning of the party as soon as all the guests arrive or it reaches 15 minutes past the start time, whichever happens first. We will provide 2 games such as; bowling, tic tac toe, puzzles, or bean bag toss. You may plan other indoor activities, crafts, or games as you see fit. Piñatas may be used, though they cannot be hung from the ceilings.

6. What types of animals will you bring?

We will present 2 small, usually handheld, domestic or exotic animals. We will not bring cockroaches or spiders unless requested. We cannot take requests for certain animals, though we will refrain from bringing snakes or other types of animals that may cause you or your guests to become uncomfortable if you let us know ahead of time.

7. Do party guests receive admission to the zoo before and after the party?

Yes, when the zoo is open for regular admission during a party the cost of the party includes admission for up to 20 individual guests aged 2 years and over. Children under 2 years may attend for free. Additional guests may be added for \$10 each. Even those with a zoo membership and/or the birthday child will be counted towards the final number. The maximum number of guests for an in season party is 30 total.

8. Are there strollers, wheelchairs or scooters available on the day of the party?

Yes, we do have these available to rent for an additional fee. Strollers are \$7.00 per day; wheelchairs are \$6.00 per day; and electric scooters are \$50.00 per day (\$25 deposit will be returned to you at the end of the day.) Please inquire about renting these items prior to the party to ensure availability.

9. Can I bring food and drink for the party?

Yes and No, when the zoo is open during a party you may only bring in the cake/cupcakes, all other food and drink must be purchased from the zoo. We offer pizza, sub platters and Pepsi 2 liters depending on the party you choose. There are bathrooms and a water refill station near all party areas.

10. Is there a refrigerator or freezer available to keep things cold?

No, we do not have a refrigerator or freezer to store food or drink in. If you will be arriving early to visit the zoo before your party takes place on a warm day, please let us know and we can arrange to help you store supplies when you arrive.

11. Can I bring decorations and other supplies for the party?

Yes, you may bring themed decorations and all of the supplies you'd like for your party. We do not provide things like utensils, cups, napkins, plates, serving items, and etc. Please do not bring balloons of any kind or confetti for the safety of the environment.

12. How many tables are there and how big are they?

Party rooms have six 6 foot tables with chairs for guest seating and two 6 foot tables for food and presents.

13. Where do we meet on the day of the party?

Your confirmation email will state the meeting location for the type of party you've reserved. Your staff member will meet you 30 minutes early at the designated location to let you in for set up. Party guests should be directed to the same location a little closer to the start time of the party.

14. What if we are running late on the day of the party?

If you are running behind on your meeting time you may call (269) 979 – 1351 and speak to the receptionist, they can let your staff member know.

15. What if the weather is bad?

We run birthday parties rain, snow or shine. All parties take place indoors in climate controlled rooms.

16. What if we need to cancel the party?

If you know you will need to cancel, please e-mail awesner@binderparkzoo.org or call (269) 441-9032. No refunds are issued unless there are extenuating circumstances solely decided by Binder Park Zoo. If space is available on another day you may pay the deposit again to reserve that date.

ZAMANI SCHOOL



ZOO PARTY ROOM

