RIDE OPERATOR


REPORTS TO: Operations Manager and Assistant Operations Manager

SEASONAL OR NONSEASONAL: Seasonal and Non-benefited

FLSA STATUS: Part-Time, Hourly, and Non-Exempt

POSITION SUMMARY: Safe operation of zoo equipment (tram, train, or carousel). Pleasantly interact with guests at any given time while enforcing safety guidelines.

POSITION REQUIREMENTS:
- Minimum 21 years of age with a valid driver’s license with an excellent driving record to operate tram and train.
- Minimum 18 years of age to operate the carousel.
- Must be able to adapt to changing assignments, environment and assist other staff as needed.
- Must be able to relate positively with diverse groups of people (guests, staff, volunteers and vendors).
- Ability to work independently or as part of a team
- Ability to plan, organize and multi-task.
- Must have a strong work ethic and be detailed oriented.

ESSENTIAL FUNCTIONS AND RESPONSIBILITIES:
- Understanding of the functions and mechanics of the zoo equipment.
- Identifying and reporting possible mechanical problems of the zoo equipment.
- Performing the opening and closing duties of assigned area.
- Communicating and enforcing ride safety rules and guidelines with guests and staff.
- Assist in the loading, unloading and securing of guests and their belongings including but not limited to wheelchairs, motorized aids, and strollers.
- Complying with all Binder Park Zoo policies and procedures.
- Basic computer, cash register, and credit card machine operation.

OTHER DUTIES AND RESPONSIBILITIES:
- Assisting with the maintenance of the ride (cleaning and preventive maintenance).
- Assisting staff with emergency situations as directed.
- Assisting with the maintenance of the train tracks and areas surrounding the train route.
- Participating in individual and team oriented zoo projects as necessary.
- Guest Services management reserves the right to train and direct the workload as needed.

SUPERVISORY RESPONSIBILITIES: N/A

PHYSICAL AND ENVIRONMENTAL DEMANDS:
- Ability to work a flexible schedule including evenings, weekends and holidays.
- Ability to sit, stand, bend, lift and move intermittently.
- Ability to lift up to 50 lbs.
- Ability to read, speak and write English in order to fulfill job functions in an understandable way.
- Ability to work in all weather conditions.

APPROVAL:

______________________________  ________________________
Supervisor Signature                  Date

STATEMENT OF UNDERSTANDING AND ACCEPTANCE:

I have received a copy of the job description for Ride Operator. I have read the requirements as outlined and understand this is not an exhaustive list of duties, but an overview of the general duties and responsibilities of the position.

______________________________  ________________________  ________________________
Employee Signature                  Print Name                  Date

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