

BINDER PARK ZOO

RIDE OPERATOR

Mission Statement: Connect. Inspire. Conserve. Connect people with nature. Inspire them to conserve.

REPORTS TO: Operations Manager and Assistant Operations Manager

SEASONAL OR NONSEASONAL: Seasonal and Non-benefited

FLSA STATUS: Part-Time, Hourly, and Non-Exempt

POSITION SUMMARY: Safe operation of zoo equipment (tram, train, or carousel). Pleasantly interact with guests at any given time while enforcing safety guidelines.

POSITION REQUIREMENTS:

- Minimum 21 years of age with a valid driver’s license with an excellent driving record to operate tram and train.
• Minimum 18 years of age to operate the carousel.
• Must be able to adapt to changing assignments, environment and assist other staff as needed.
• Must be able to relate positively with diverse groups of people (guests, staff, volunteers and vendors).
• Ability to work independently or as part of a team
• Ability to plan, organize and multi-task.
• Must have a strong work ethic and be detailed oriented.

ESSENTIAL FUNCTIONS AND RESPONSIBILITIES:

- Understanding of the functions and mechanics of the zoo equipment.
• Identifying and reporting possible mechanical problems of the zoo equipment.
• Performing the opening and closing duties of assigned area.
• Communicating and enforcing ride safety rules and guidelines with guests and staff.
• Assist in the loading, unloading and securing of guests and their belongings including but not limited to wheelchairs, motorized aids, and strollers.
• Complying with all Binder Park Zoo policies and procedures.
• Basic computer, cash register, and credit card machine operation.

OTHER DUTIES AND RESPONSIBILITIES:

- Assisting with the maintenance of the ride (cleaning and preventive maintenance).
• Assisting staff with emergency situations as directed.
• Assisting with the maintenance of the train tracks and areas surrounding the train route.
• Participating in individual and team oriented zoo projects as necessary.
• Guest Services management reserves the right to train and direct the workload as needed.

SUPERVISORY RESPONSIBILITIES: N/A

PHYSICAL AND ENVIRONMENTAL DEMANDS:

- Ability to work a flexible schedule including evenings, weekends and holidays.
• Ability to sit, stand, bend, lift and move intermittently.
• Ability to lift up to 50 lbs.
• Ability to read, speak and write English in order to fulfill job functions in an understandable way.
• Ability to work in all weather conditions.

APPROVAL: Supervisor Signature Date

STATEMENT OF UNDERSTANDING AND ACCEPTANCE:

I have received a copy of the job description for Ride Operator. I have read the requirements as outlined and understand this is not an exhaustive list of duties, but an overview of the general duties and responsibilities of the position.
Employee Signature Print Name Date

Binder Park Zoo offers employment opportunities, education programs, and services without regard to race, color, religion, national origin, disability, age, height, weight, martial status, gender, sexual orientation, or gender identity.