

Summer Day Camp Cancellation Policy:

- Cancellations received at least 5 business days prior will be refunded or transferred ONLY if the cancelled space has been filled before the camp starts, a \$25 processing fee will apply.
- Cancellations received 0-4 business days prior will not be refunded or transferred.
- Full refunds or transfers will only be issued if the Binder Park Zoo cancels a camp due to extenuating circumstances or low enrollment.
- We reserve the right to dismiss campers at any time, without refund, from one or more scheduled camp weeks for any violation of stated camp policies.
- There are no refunds for incomplete registrations or missed days due to illness, appointments, family emergencies, dismissals, or other reasons.