

Cancellation Policy

- Cancellations received **at least fifteen business days prior** will be refunded or transferred **ONLY** if the cancelled space has been filled before the camp starts; a \$25 processing fee will apply.
- Cancellations received **0 - 14 business days prior will not be refunded** or transferred.
- Full refunds or transfers will only be issued if Binder Park Zoo cancels a camp due to extenuating circumstances or low enrollment.
- There are **no refunds** for **incomplete registrations or missed days** due to illness, appointments, family emergencies, dismissals, or other reasons.
- **We reserve the right to dismiss campers at any time, without refund, from one or more scheduled camp weeks for any violation of stated camp policies.**

Thank you