

Frequently Asked Questions Memberships

How long is my membership good?

Memberships are good for one year from date of purchase.

Can I visit the zoo without my card?

Yes! Bring your photo I.D. to the admissions booth to verify your membership for entry.

OR

Download your digital [eMembership Card](#) today!

I don't have a smart phone; can I get a physical card?

For more information on membership cards, [click here](#).

Why do I have to show my photo I.D. when I use my membership to visit the zoo?

We rely greatly on membership and admission revenue to fulfill our mission, and therefore, we must prevent the misuse of memberships.

Who can use my membership?

Memberships are non-transferable and designed to cover a single household. For information on member benefits by level, please [click here](#).

Can someone else use my membership?

No, memberships are non-transferable.

What is the Bring-A-Guest option?

Bring-A-Guest is an addition to your membership. It allows the named adult(s) on the membership to bring one extra person, adult or child, each time they visit the zoo. Bring-A-Guest can be added to all membership levels.

A named cardholder in your household must be present to utilize the Bring-A-Guest add-on.

What is a Caregiver Addition?

The Caregiver addition allows you to add one named adult to your membership so that a grandparent, an au pair, a nanny, or another caregiver may use your membership and visit with your dependent children without the first or second named cardholder present.

The Caregiver add-on is valid only for the Caregiver and only when they're accompanying a member's dependent children.

Caregiver add-ons are non-transferable. If your Caregiver changes during your membership period, you will need to purchase a new Caregiver add-on.

The Caregiver addition can be added to Family and Grandparent memberships. To add a Caregiver to your membership, please contact Member Services at memberservices@binderparkzoo.org or [\(269\) 979-1351](tel:2699791351).

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Where can I find membership benefits?

For information on member benefits by level, please [click here](#).

Do Binder Park Zoo members get a discount at the gift shops or restaurants?

Yes. Binder Park Zoo members receive 10% off in the gift shops and restaurants.

Can I use my Binder Park Zoo membership to visit other zoos?

Yes! As a zoo member, you receive discounted admission to reciprocal zoos and aquariums throughout the country.

For information on the reciprocal program, please [click here](#).

How do I update/change my membership information?

Call Binder Park Zoo Membership Services at (269) 979-1351 or email at info@binderparkzoo.org

I paid for admission to the zoo; can I apply the cost toward a membership?

Yes, you can. Please keep your receipt. Upgrade general admission tickets toward a membership on the same day of your visit. The applicable portion of your visit will be subtracted from the total cost of the membership you are purchasing.

I was unable to find the answer(s) I needed. Where can I find further information?

Call Binder Park Zoo Membership Services at (269) 979-1351 or email at info@binderparkzoo.org

Who can I contact with Membership questions?

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